DIGITAL ASSETS TENANT GUIDE THE GROVE



ABOUT THIS GUIDE

This comprehensive guide is available to tenants of The Grove as a reference when submitting digital assets for placement on our website, e-communications and social media platforms.

In order to provide the best possible support for our tenants, detailed specifications have been provided to promote your brand across our channels. Per our guidelines, all assets must be 100% photography-based imagery, and all submissions must meet the required specifications in order to be considered for placement.

Thank you.

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1.1

WEBSITE | HOMEPAGE

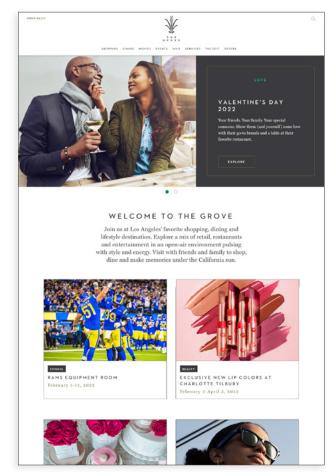
HOMEPAGE BILLBOARD

- Photography-based imagery only
- Image size: 1676×1040 pixels, 72 dpi, png or jpg, image must be under 2 MB
- Image live area: 1040 x 1040 pixels, keep all important elements within live area
- No logos or copy on image
- Headline
 - · Character count: 19 characters max per line
 - · 2 lines max
- Descriptive text
 - · Character count: 200 characters max

HOMEPAGE TILE

- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB $\,$
- No logos or copy on image
- Headline
 - · Character count: 25 characters max per line
 - · 2 lines max

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.



EXAMPLE OF HOMEPAGE BILLBOARD AND HOMEPAGE TILE





1.2

EVENTS PAGE IMAGE

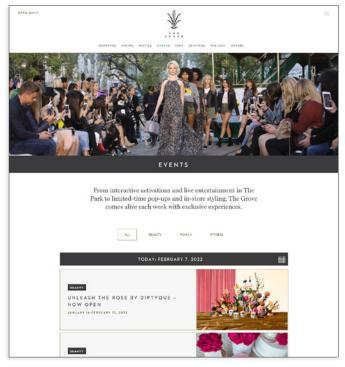
- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No copy on image
- Logo optional
 - · Logo should be used in black or white only
- $\boldsymbol{\cdot}$ Place logo in bottom left or right corner
- Inset logo at least 25 pixels from edge to avoid logo getting cut off
- ${\boldsymbol \cdot}$ Logo should not be larger than 1/3 of width and 1/3 of height of image

EVENT EXAMPLES

- Concert, fashion show, fitness class, tenant opening, holiday event, etc.

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | EVENTS PAGE





EVENTS PAGE LISTING

EXAMPLE OF EVENTS PAGE



EVENTS PAGE
IMAGE WITH LOGO



1.2

EVENT TILE

This is the destination page from the events page listing. The image shown is the same image used on the main events page.

- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No copy on image
- Headline
 - · Character count: 23 characters max per line
- · 2 lines max
- Descriptive text
 - · Character count: 350 characters max
- Event date and time
- Event host
- CTA and link (optional)

EVENTBRITE

When using Eventbrite for registration purposes, please refer to the requirements on page 15.

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | EVENTS PAGE DETAIL



EXAMPLE OF EVENTS PAGE DETAIL



1.3

OFFERS PAGE IMAGE

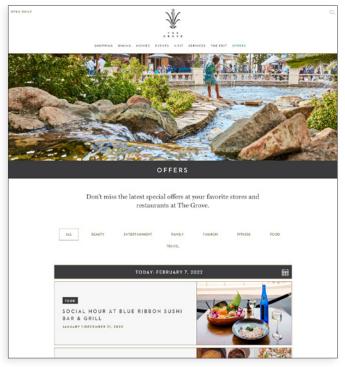
- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No copy on image
- Logo optional
 - · Logo should be used in black or white only
 - ${\boldsymbol{\cdot}}$ Place logo in bottom left or right corner
 - Inset logo at least 25 pixels from edge to avoid logo getting cut off
 - ${\boldsymbol \cdot}$ Logo should not be larger than 1/3 of width and 1/3 of height of image

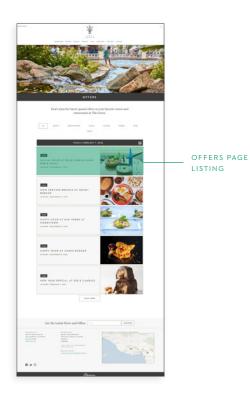
OFFER EXAMPLES

- New collection, sale, promotion, gift with purchase, dining specials, etc.

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | OFFERS PAGE





EXAMPLE OF OFFERS PAGE





1.3

OFFER TILE

This is the destination page from the offers page listing. The image shown is the same image used on the main offers page.

- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No copy on image
- Headline
- · Character count: 23 characters max per line
- \cdot 2 lines max
- Descriptive text
- · Character count: 350 characters max
- Offer/promotion start date and end date
- Offer daily time (optional)
- Disclaimers

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | OFFERS PAGE DETAIL



EXAMPLE OF OFFERS PAGE DETAIL



1.4

SHOPPING PAGE TILE

- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, $\label{eq:png} \mbox{png or jpg, image must be under 2 MB}$
- No logos or copy on image
- Evergreen or seasonal campaign image (can be refreshed as desired)
- Lifestyle imagery preferred

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | SHOPPING PAGE





EXAMPLE OF SHOPPING PAGE

Q.

1.4

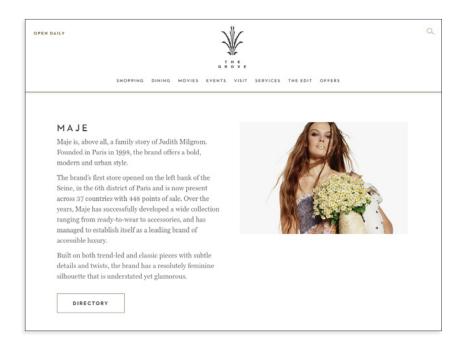
SHOPPING PAGE DETAIL

This is the destination page from the shopping page tile. The image shown is the same image used on the main shopping page.

- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No logos or copy on image
- Tenant name
- · Character count: 23 characters max per line
- · 2 lines max
- Phone number
- Brand description
- · Character count: 350 characters max
- General hours and any special hours

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | SHOPPING PAGE DETAIL



EXAMPLE OF SHOPPING PAGE DETAIL



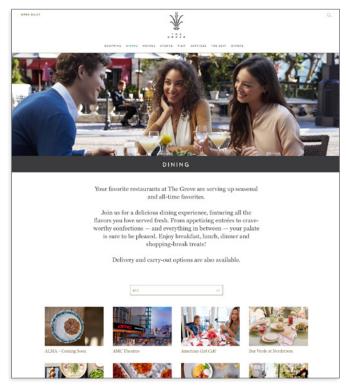
1.5

DINING PAGE TILE

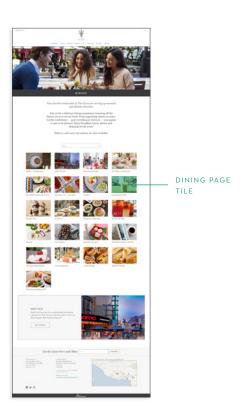
- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No logos or copy on image
- Evergreen or seasonal campaign image
- Stylized food/product shots preferred

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | DINING PAGE









1.5

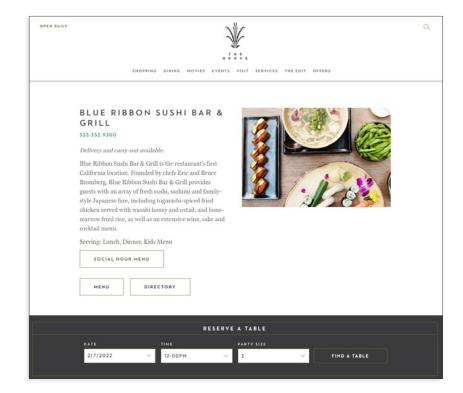
DINING PAGE DETAIL

This is the destination page from the dining page tile. The image shown is the same image used on the main dining page.

- Photography-based imagery only
- Image size: 900 x 600 pixels, 72 dpi, png or jpg, image must be under 2 MB
- No logos or copy on image
- Tenant name
- · Character count: 23 characters max per line
- · 2 lines max
- Phone number
- Tenant description
- · Character count: 350 characters max
- General hours and any special hours
- Menu(s)
- · Provide PDFs or web links for menus
- Reservation options such as OpenTable, walk-in only, call for reservations, etc.
- Service details such as breakfast, lunch, dinner, catering, food delivery service, etc.

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE WEBSITE. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

WEBSITE | DINING PAGE DETAIL



EXAMPLE OF DINING PAGE DETAIL



2.1

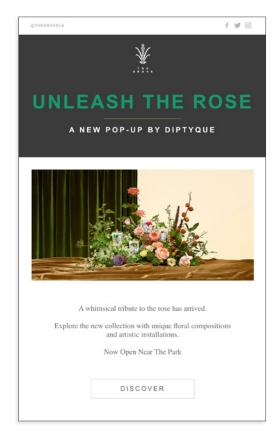
DEDICATED NEWSLETTER:

Dedicated Newsletter is reserved for new store openings or event partnerships and is subject to availability.

- Photography-based imagery only
- Image size: 900 x 450 pixels, 72 dpi, png
- No copy on image
- Email subject line
- · Character count: 60-70 characters max
- Headline
- Character count: 14 characters max per line
- · 2 lines max
- Subhead
- · Character count: 30 characters max
- Descriptive text (live text)
- · Character count: 400 characters max
- Date, time and location
- CTA button text
- Additional promo text (optional)
- · Character count: 110 characters max
- Hashtag (optional)

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE E-MAIL. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

E-COMMUNICATIONS | DEDICATED NEWSLETTER



EXAMPLE OF DEDICATED NEWSLETTER





2.2

PROPERTY NEWSLETTER FEATURE

Feature placement is reserved for large-scale events, sales or promotions and is subject to availability.

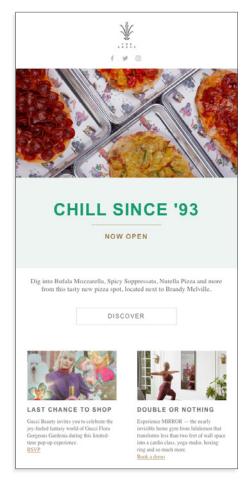
- Photography-based imagery only
- Image size: 900 x 450 pixels, 72 dpi, png
- No copy on image
- Headline
- · Character count: 16 characters max per line
- · 1 line recommended, 2 lines max
- Subhead
- · Character count: 32 characters max
- Descriptive text (live text)
- · Character count: 250 characters max
- CTA button text

PROPERTY NEWSLETTER TILE

- Image size: 480 x 260 pixels, 72 dpi, png
- No copy on image
- Headline
- $\boldsymbol{\cdot}$ Character count: 20 characters max
- Descriptive text (live text)
- · Character count: 250 characters max

NOTE: IMAGES ARE RECOMMENDED TO NOT HAVE A WHITE BACKGROUND AS THEY WILL BLEND IN WITH THE WHITE BACKGROUND OF THE E-MAIL. IF UNAVOIDABLE TO USE WHITE, ADD A 1 PIXEL BORDER TO IMAGE.

E-COMMUNICATIONS | PROPERTY NEWSLETTER









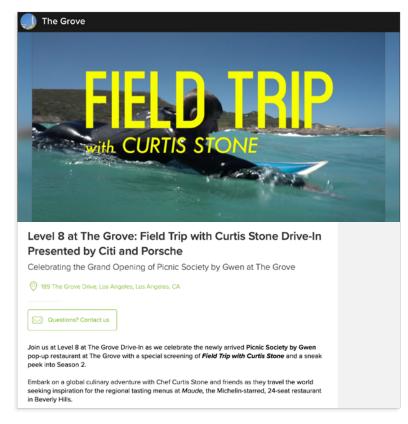
2.3

ANYROAD REQUIREMENTS

- RSVP page image size: 1440 x 580 pixels, 72 dpi
- Event info
- · Event name
- · Description
- $\boldsymbol{\cdot}$ Date, start time and end time
- Location
- RSVP or ticket price
- Number of tickets (event capacity)

NOTE: IF POSSIBLE, PROVIDE SOURCE FILES,
IN CASE REVISIONS ARE NEEDED

E-COMMUNICATIONS | ANYROAD



EXAMPLE OF ANYROAD TICKET / RSVP PAGE



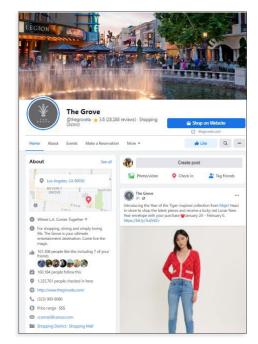
3.1

SOCIAL MEDIA | FACEBOOK ORGANIC POST

FACEBOOK ORGANIC POST

- Photography-based imagery only
- Image size: 1080 x 1080 pixels, 72 dpi, png
- No logos or copy on image
- Descriptive text
 - · 170 characters max
- Facebook handle
- Other profiles to be tagged
- Important links
- No hashtags

NOTE: IF POSSIBLE, PROVIDE SOURCE FILES, IN CASE REVISIONS ARE NEEDED



EXAMPLE OF FACEBOOK ORGANIC POST



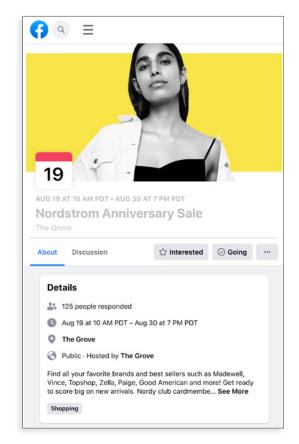
3.1

SOCIAL MEDIA | FACEBOOK EVENT PAGE

FACEBOOK EVENT PAGE

- Photography-based imagery only
- Image size: 1920 x 1080 pixels, 72 dpi, png
- Descriptive text
- Event info
 - Event name (64 characters max and must be titlecase)
- · Date, start time and end time
- · Location
- Description
- · Link to RSVP
- Other profiles to be tagged

NOTE: IF POSSIBLE, PROVIDE SOURCE FILES, IN CASE REVISIONS ARE NEEDED



EXAMPLE OF FACEBOOK EVENT PAGE



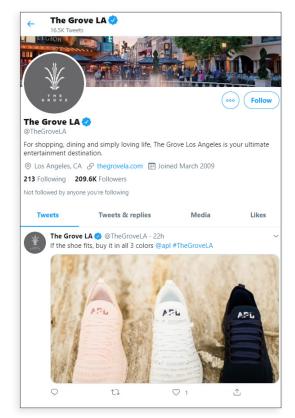
3.2

SOCIA MEDIA | TWITTER ORGANIC POST

TWITTER ORGANIC POST

- Photography-based imagery only
- Image size: 1024 x 512 pixels, 72 dpi, png
- Include important details in image; Twitter limits the amount of text in the body of the post
- Descriptive text
 - 140 characters including link
- For text in image include $\,$
- · Hashtag(s)
- $\boldsymbol{\cdot}$ Other profiles to be tagged
- · Website link

NOTE: IF POSSIBLE, PROVIDE SOURCE FILES, IN CASE REVISIONS ARE NEEDED



EXAMPLE OF TWITTER ORGANIC POST



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3.3

SOCIAL MEDIA | INSTAGRAM STORIES

VIDEO INSTAGRAM STORY

- Video resolution: 1080 x 1920 pixels

- Video File Size: 4GB Max

- Video Length: 1 to 15 seconds

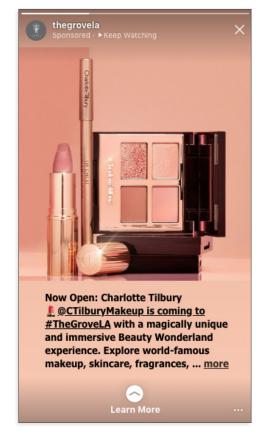
PHOTO INSTAGRAM STORY

- Image size: 1080 x 1920 pixels

INCLUDE IN STORIES

- Hashtag(s)
- Profiles to be tagged
- Swipe up URL (if applicable)

NOTE: IF POSSIBLE, PROVIDE SOURCE FILES, IN CASE REVISIONS ARE NEEDED



EXAMPLE OF VIDEO INSTAGRAM STORY



EXAMPLE OF PHOTO INSTAGRAM STORY



3.3

SOCIAL MEDIA | IGTV

IGTV

- Video resolution: 1080 x 1920 pixels

- Aspect ratio: 9:16 or 16.9

- Video file size: 1GB Recommended, 3.6GB Max

- Video file format: MP4

- Video length: 1 to 60 minutes

COVER PHOTO

- Image size: 420 x 654 pixels

- Aspect ratio: 1:1:55

INCLUDED IN IGTV

- Title: 75 characters

- Description: 2200 characters

- Hashtag(s)

- Profiles to be tagged

NOTE: VIDEO LESS THAN 1 MINUTE WILL NOT UPLOAD



EXAMPLES OF IGTV



