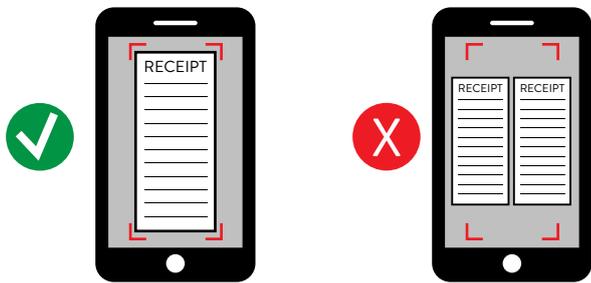
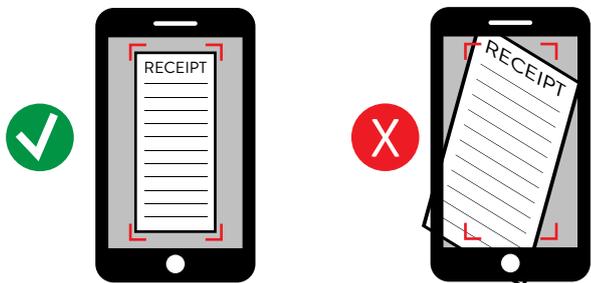


TIPS FOR A SUCCESSFUL RECEIPT SCAN WHILE USING THE CARUSO APP

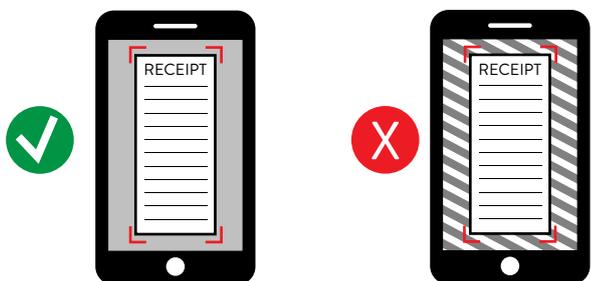
Only scan one receipt at a time. Position entire receipt within the window displayed on the capture screen (within the red frame marks).



Position camera directly over the receipt (not angled) at a distance and slowly move the camera closer to the receipt.



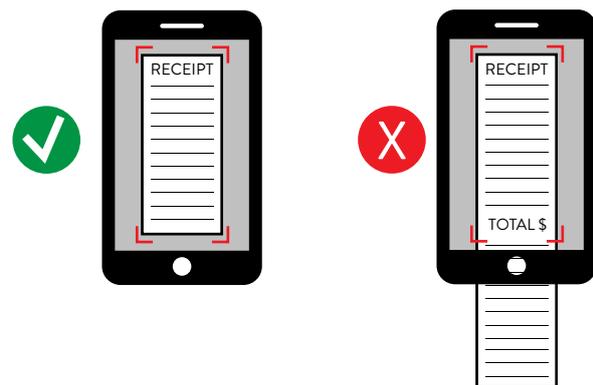
Each receipt should be flattened and placed on a plain surface, such as a table, in bright daylight and on a background that is dark and non-reflective.



The image will automatically be captured if done right. You will not need to take the picture. You can manually take the picture if it doesn't automatically photograph the receipt.



For receipts to scan accurately, they should be smaller than one foot in length. When a receipt is longer than one foot in length, it should be folded in such a way that store name, total amount and date are visible on the capture screen.



I WAS UNSUCCESSFUL SCANNING A RECEIPT. WHAT SHOULD I DO?

If you receive an error message, no worries. Just bring your receipts to the Concierge Services desk in the Grand Lobby of The Grove or The Americana at Brand, and we will be happy to log them for you and update your point status in your Caruso Rewards account.

We are proud to offer receipt scanning technology for your convenience. This is the first technology of its kind and because the ability to read and process information on a receipt is not as easy as more standardized scanning technologies, it may not always read correctly and work. Therefore, you may find some receipt scans take several tries. Please try the tips we provide to ensure best success.